

Public Services

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Veteran Services

Organizational Code: 001-390-553

Mission Statement

The mission of Veteran Services is to counsel and assist veterans and their dependents with processing benefit claims and obtaining other benefits entitled to them through the United States Department of Veterans' Affairs and other agencies.

Advisory Board

County Veterans' Service Officers' Association of Florida Executive Committee; State of Florida Veterans' Planning Group; Tallahassee-Leon County Transportation Disadvantaged Coordinating Board

Summary of Services Provided

1. Assist veterans and their dependents in filing claims for non-service connected pensions, service connected disabilities, and other benefits.
2. Assist veterans and their dependents in obtaining local medical treatment, transportation, necessary medicines, prosthetic items and adaptive equipment, and payment of medical bills.
3. Assist veterans and their dependents in filing for educational benefits at universities, junior colleges, vocational institutions, correspondence courses, and job training.
4. Assist veterans in obtaining VA home loan information.
5. Assist veterans in obtaining military records, correcting military records, and upgrading discharges.

Accomplishments

1. Organized and executed the Leon County Veterans' Day Parade.
2. On a monthly average, conducted 131 interviews, handled 448 incoming calls, and produced 1,765 documents for the benefit of Leon County veterans and their dependents.
3. Organized several large-scale VA benefits presentations for returning Reserve and National Guard units.
4. Administered the Active Duty Military Personnel grant, which provided monies to Leon County service men and women who were mobilized and deployed in support of military operations.
5. Became an integral member of the team fielding a program for displaying photographs of Leon County service men and women online and in storefront displays, titled "Storefront Military Display - Honoring Leon County's Men and Women in Uniform - The War on Terrorism."

Current Year Notes

This program is recommended at an increased funding level. These recommendations include:

1. Routine salary, wage and benefit adjustments.
2. Funding is provided for an increased number of military grant applications to be mailed. Total fiscal impact is \$808.
3. In accordance with the recommendations from Human Resources' market salary study, funding is provided in the amount of \$7,720.

Out-Year Notes

There are no Budget Issues requested in FY2007 thru FY2010, with the exception of anticipated routine salary, wage and benefit adjustments.

Objectives / Performance Measures	Indicator	Units	FY 2004 Actual	FY 2005 Budget	FY 2006 Budget
001-390-553 Veteran Services					
• % of client VA claims processed within 7 working days	Input	%	100	95	95
• % of client VA appeals processed within 10 working days	Input	%	100	95	95
• % of veterans returning to reside in Leon County contacted within 10 days of notice from the Florida Department of Veterans' Affairs	Input	%	100	95	95

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Fiscal Year 2006 Budget**

Veteran Services

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Budgetary Costs	FY 2004 Actual	FY 2005 Adopted	FY 2006 Continuation	FY 2006 Issues	FY 2006 Budget	FY 2007 Budget
Personal Services	166,345	167,826	177,762	7,720	185,482	195,285
Operating	9,259	13,581	14,389	0	14,389	14,389
Total Budgetary Costs	<u>175,604</u>	<u>181,407</u>	<u>192,151</u>	<u>7,720</u>	<u>199,871</u>	<u>209,674</u>
Funding Sources			FY 2004 Actual	FY 2005 Adopted	FY 2006 Budget	FY 2007 Budget
001 General Fund			175,604	181,407	199,871	209,674
Total Revenues			<u>175,604</u>	<u>181,407</u>	<u>199,871</u>	<u>209,674</u>
Staffing Summary	FY 2004 Actual	FY 2005 Adopted	FY 2006 Continuation	FY 2006 Issues	FY 2006 Budget	FY 2007 Budget
Administrative Associate II	1.00	1.00	1.00	0.00	1.00	1.00
Administrative Associate IV	1.00	1.00	1.00	0.00	1.00	1.00
Veterans Services Coordinator	1.00	1.00	1.00	0.00	1.00	1.00
Veterans Services Counselor	1.00	1.00	1.00	0.00	1.00	1.00
Total Full-Time Equivalents (FTE)	<u>4.00</u>	<u>4.00</u>	<u>4.00</u>	<u>0.00</u>	<u>4.00</u>	<u>4.00</u>