June 22, 2004

Transmitted By Facsimile

Mr. Tom Brantley
Director
Facilities Management & Construction
1907 South Monroe Street
Tallahassee, Florida 32301

Dear Mr. Brantley:

This is in response to your letter dated June 11, 2004 responding to my letter dated June 3rd, which requested a contract extension and a price increase of 7% to our current contract for the cleaning of the Leon County Courthouse. I sincerely apologize for this late response since we did not receive a copy of your June 11th letter until yesterday. We appreciate the professional courtesy of Ms. Sharon Johnson for contacting our office and communicating to staff that your office had not received a response to your letter of June 11th. At that point, since we had not received your letter, we requested that a copy of the referenced letter be faxed to our office immediately for review and an appropriate response.

Based on our review of your letter, it is our understanding that Facilities Management will recommend to the Leon County Board of County Commissioners ("Board") a price adjustment to our contract not to exceed the current 2.3% CPI or re-bid the services. We appreciate and accept Facilities Management Services' recommended price increase of 2.3% based on the CPI. The increase of 2.3% will certainly provide some relief in addressing the double digit increases in paper supplies and other significant cost increases associated with the cleaning of the Leon County Courthouse. However, we feel that the recommended increase of 2.3% to the Board will not be adequate to address all the price increases associated with the cleaning of the Leon County Courthouse.

Therefore, we would like to forward our request for a price increase in excess of the 2.3% to the Board for their review and consideration. We are requesting to be included on the Board's next scheduled agenda to discuss and address this concern. We appreciate your understanding that prices have increased for supplies and other related cost. However, the double-digit increases in costs are of such a magnitude that additional consideration is warranted. Our objective continues to be quality in the services provided to the Courthouse.

In regard to your comment concerning the comparison study conducted by Facilities Management of Health Department facilities, please explain in detail the distinction

between cleaning Health Department facilities, general office spaces, and specifically, the Courthouse. With the exception of a few examination rooms, the majority of the spaces in Health facilities are office spaces and lobby areas.

We appreciate your cooperation in this matter. Should you have any questions regarding this matter, please feel free to contact me at (850) 877-0302.

Sincerely,

Rose Rigby/ for

Rose C. Rigby
President